



# CASE STUDY: IS HE THE RIGHT FIT?

Innovative Examination Solutions Designed For You



Process | Quality | Technology | Complete | Quick & On time | Transparent



Having the right employee is a challenging process. Hiring the wrong employee is expensive and time-consuming. Hiring the right employee, on the other hand, pays you back in employee productivity, a successful employee relationship and a positive impact on your total work environment.

## HIRE THE RIGHT PEOPLE

The Government departments, PSUs and PSBs in India will need a large pool of new employees to meet the increasing resource requirements. The problem is not a shortage of candidates, but the cumbersome process of recruitment and also finding the right people.

## OUTSOURCE EXAMINATIONS FOR RECRUITMENT

### The benefit of outsourcing

The trend of outsourcing examination to a qualified, proven and capable partner is quickly becoming a standard practice across India in the government segment. Leading government departments and PSUs are rapidly learning and consequently experiencing the benefits of outsourcing their examination needs to the experts.

With regard to the government departments, PSUs and PSBs, it is undoubtedly a challenge to manage the colossal volumes of applications. And the rising demand to fill positions quickly is not making it any easier. Keeping the mounting pressures in mind, these organizations would do well to outsource examination to qualified experts.

### Outsourcing examination to specialists, you are assured of multiple benefits:

#### Complete examination support:

from application processing to result processing.

#### Quick and time bound:

examination process is quick and completed within designated time frames.

#### Technology led examination:

get access to the latest and best technology ensuring that examination is done in the most efficient manner.

#### Certified processes for examinations:

best-in-class processes and proven best practices in administering examinations.

## MeritTrac – THE RIGHT PARTNER FOR YOUR EXAMINATIONS

MeritTrac offers comprehensive and innovative examination services to institutions through computer-based and paper-based examination. MeritTrac has proven processes and proprietary software for all functions starting from application processing, leading up to candidate authentication, conduct of examinations and culminating with the declaration of results.



Application Processing



Question Paper Presentation



Candidate Authentication



Examination Conduct and Invigilation



Result Processing



17 years, over 43 million assessments, across 350+ test centres, for more than 400 customers, with 300+ validated tests; customers can leverage MeritTrac’s rich experience and benefit from its industry leadership.

What is Important for You?	MeritTrac Advantage
You are choosing future policemen and women, the stakes are naturally high	<ul style="list-style-type: none"> <li>• Tried and tested processes and tools for conducting high stake examinations.</li> <li>• Leverage MeritTrac’s experience in conducting assessments of similar nature for large organisations</li> </ul>
You should be able to outsource assessments as a whole	MeritTrac offers end-to-end assessment services for recruitment and promotions
You should choose a partner who has expertise in similar assessments	<ul style="list-style-type: none"> <li>• Tailored processes to address the needs of Government and PSU assessments</li> <li>• MeritTrac has worked with large Government bodies like Border Security Force, NTPC, GAIL, ICAR, Government of Gujarat etc.</li> </ul>
You have candidates from all over the state	<ul style="list-style-type: none"> <li>• MeritTrac has a wide coverage of pre-certified venues across India for both pen-paper and online examinations</li> <li>• MeritTrac has a large a pool of certified test professionals</li> <li>• Leverage technology to make assessments more effective</li> </ul>
You have lakhs of candidates to assess	<ul style="list-style-type: none"> <li>• MeritTrac has proven processes backed by furniture technology to address large assessment volumes</li> <li>• MeritTrac’s Innovative tools to candidate exposure enhances candidate authentication</li> <li>• Next generation technologies like AuthenTrac for candidate authentication</li> <li>• Technology based tools for assessment of physical skills</li> </ul>
You will want scientifically validated suite of tests	MeritTrac has over 300 validated suite of tests <ul style="list-style-type: none"> <li>• Scientifically designed to ensure accurate measurements</li> <li>• Benchmarking talent</li> <li>• Reduces the costs of a “bad hire”</li> </ul>
Your assessment results can be subject to RTI	MeritTrac assessments allows for comprehensive reporting and complete audit at a future date
You have to be assured of the best quality in assessments	<ul style="list-style-type: none"> <li>• ISO 9001:2008 certified processes for examinations</li> <li>• MeritTrac is the first Indian member of the Association of Test Publishers (ATP), USA</li> </ul>

We have been supporting Government, Education and Corporate customers on assessing candidates



# EXAMINATION SERVICES FROM MeritTrac

Across the examination lifecycle, MeritTrac offers comprehensive support to examination bodies by owning every step in the examination process. With over 17 years of experience, MeritTrac is capable of delivering end-to-end examination services that help customers conduct large scale recruitment.

Your requirement	Service offered by MeritTrac
Application Processing Services	<ul style="list-style-type: none"> <li>• OMR paper-based as well as Online application forms</li> <li>• Paper-based hall-ticket / e-hall ticket</li> <li>• SMS/ e-mail alerts</li> </ul>
Pre-Exam Services	<ul style="list-style-type: none"> <li>• Pre-certified test centres for venue scheduling</li> <li>• Exam centre material – packaging and logistics</li> <li>• Identify certified test administrators</li> <li>• Dry run – online examination</li> </ul>
Examination Administration Services	<ul style="list-style-type: none"> <li>• OMR paper-based examinations</li> <li>• Online examinations</li> <li>• Exam centre registration</li> <li>• Technology based candidate authentication</li> <li>• Exam invigilation &amp; proctoring</li> <li>• Remote Proctoring</li> </ul>
Result Processing Services	<ul style="list-style-type: none"> <li>• Answer sheet evaluation, result generation</li> <li>• Category wise merit list / rank list generation</li> </ul>

## CUSTOMER SUCCESS STORIES

With stringent examination processes, tried and tested delivery capability, next generation technology supported by investments in innovation and R&D, MeritTrac is the sought after partner for examination.

Some of the leading Government departments, PSUs and PSBs have benefited from MeritTrac’s experiences of conducting large scale, high stake examinations.

### One of the Five Central Armed Police Forces of the Union of India Outsource End-To-End Recruitment Processes to MeritTrac

Project	MeritTrac conducted complete examination services from OMR application processing and conduct of written tests to preparation of results
Project Statistics	<ul style="list-style-type: none"> <li>• Over 6.5 lakh applications were processed. Tests were scheduled for more than 1 lakh candidates across 182 test centres in 73 cities.</li> <li>• MeritTrac deployed a strong team of around 200 professionals to administer this one-day test</li> <li>• Host bilingual recruitment website and telephonic helpdesk support</li> </ul>
Major Benefits	<ul style="list-style-type: none"> <li>• End-to-end recruitment examination support</li> <li>• Flawless and high-quality test across the country</li> <li>• Leveraged MeritTrac’s experience of managing large high stake examinations</li> <li>• Extended support for candidates through bilingual recruitment website and telephonic helpdesk support</li> </ul>



## One of the Largest State-Owned Steel Making Companies Engages MeritTrac to Conduct Consistent and High-Quality Examination Across Locations

Project	Online application form processing for written examinations
Project Statistics	MeritTrac assesses over 1.4 lakh candidates across 29 cities
Major Benefits	<ul style="list-style-type: none"><li>• Timely completion of examination for large volume of candidates</li><li>• Seamless conduct of examinations across locations</li><li>• Offered consistent, incomparable service</li></ul>

## One of the Largest State-Owned Natural Gas Processing and Distribution Companies Assigns MeritTrac to Conduct Technology Led Transparent and Flawless Recruitment Examination

Project	Outsourced end-to-end examination to MeritTrac for its flawless and transparent conduct
Project Statistics	<ul style="list-style-type: none"><li>• Over 52,000 candidates were scheduled for tests in 60 centres across 14 cities. The project was supported by over 1400 certified test professionals</li><li>• Authentication through capture of candidate's biometric information at the time of examinations and interview</li></ul>
Major Benefits	<ul style="list-style-type: none"><li>• Non-biased, free and fair recruitment process</li><li>• Avoid impersonation through innovative exam process</li><li>• Consistently offered flawless service, year on year</li></ul>

## One of the Staff Selection Commission Organizations Completes Fair and Time-Bound Examination

Project	MeritTrac conducted written examination for over 13,000 candidates who had applied for the post of Sub Inspector of Police
Project Statistics	13,166 candidates were scheduled for examinations in 16 centres across 6 cities
Major Benefits	<ul style="list-style-type: none"><li>• Free and Fair examinations</li><li>• Time-bound execution</li><li>• Conduct of examinations in difficult locations including Naxal affected areas</li></ul>



# ABOUT MeritTrac

MeritTrac is a pure play testing & assessment services company providing innovative assessment services to leading educational institutions, government organizations and corporate entities across the globe. MeritTrac is a 100% subsidiary of Manipal Global Education (MaGE), which is one of the largest and highly rated education services providers.

MeritTrac has introduced best-in-class assessment processes and patented technologies empowering educational institutions, government organizations, corporates and vocational training providers across the globe in administering high-quality tests. Adopting a three-dimensional approach of Design, Develop, and Deliver, MeritTrac has been creating standardized and customized scientific tests. We have a long-standing reputation for offering services that have exhibited superior quality, reliability, agility and transparency time after time.

Over the last 17 years, MeritTrac has garnered significant expertise in Test Research, Design, Development and its Delivery & Administration for Computer Based / Online Tests as well as Paper- Based Tests. MeritTrac has been developing and administering tests for over 400 customers in more than 350 cities through 2000+ certified test centers. MeritTrac has over 250 assessment specialists and a network of over 1,500 certified test administrators across India. Leading Educational Institutions, Examination Boards, Universities, Government bodies and Corporates have trusted MeritTrac to streamline its examinations – leveraging its' rich experience and robust technology framework. With a wide range of best of breed offerings, MeritTrac has successfully helped organizations automate its examination processes from application form processing to result processing including test administration, candidate authentication and digital evaluation of answer scripts.



**MeritTrac Services Pvt. Ltd.**

#12/5, Market Square, 4<sup>th</sup> Floor, Kaikondarahalli, Varthur Hobli,  
Sarjapur Main Road, Bangalore – 560035, India.

**For enquiries and information**

Ph: +91 (80) 4668 4203

Email: [info@merittrac.com](mailto:info@merittrac.com)